

WS-02987A-09-0083



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Guadalupe Ortiz

Phone: ( [REDACTED] )

Fax: [REDACTED]

Priority: Respond Within Five Days

2009 MAR 27 P 3:30

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion      No. 2009 - 77754

Date: 3/24/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      John M.

Pardue Sr.

Account Name:      John M. Pardue Sr.

Home: [REDACTED]

Street:      [REDACTED]

Work:

City:      [REDACTED]

CBR:

State:      AZ

Zip: [REDACTED]

is:

Utility Company:      Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:      Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

REFERRED FROM CHAIRMAN MAYES OFFICE - OPINION OPPOSED:

RE: Docket No. WS-02987A-09-0083

From: Pardue, John [mailto:[REDACTED]]  
Sent: Monday, March 23, 2009 10:32 PM  
To: Mayes-WebEmail  
Subject: Johnson Utilities expansion

I strong can strongly urge you to reconsider allowing George Johnson i.e.. Johnson Utilities from expanding their service area. History has proven time and time again as does the present that they are not capable of serving their current customers without back-ups, spills and violations and knowingly/unknowingly putting the public in harms way. I would also strongly request that finally Johnson Utilities is held responsible with all their mishaps, as a slap on the wrist and minor fines are not making this company see the light and making them abide by laws set forth. Time has long passed for this company to do what is right, to follow the letter of the law and provide their customers in a safe and legal manner.

I trust that you will do what is right by the law as well as what is right by the communities they serve.

Thank you in advance.

Sincerely,

John M. Pardue Sr.  
"Copper Basin subdivision"

\*End of Complaint\*

Arizona Corporation Commission

DOCKETED

MAR 27 2009

DOCKETED BY

[Signature]

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

Email to Customer:

RE: Johnson Utilities L.L.C. ("Johnson Utilities")

Dear John Pardue,

Your email dated March 23, 2009, regarding the Johnson Utilities L.L.C. ("Johnson Utilities") application requesting approval of an extension of its Certificate of Convenience and Necessity sent to Chairman Mayes office has been received and assigned to me for further handling. A opinion will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the Johnson Utilities application.

Concerns raised from customers do assist the Commission within the investigation and review of the application. The Commission's independent analysis of the utility and its request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that can be placed on the consumer, and therefore does everything within its authority to protect the consumer.

Commission staff appreciates the time you have taken to express your comments and concerns on the proposed application. If you should have any questions relating to this matter, please call me toll free at (800) 222-7000 or directly at [REDACTED]

Thank you,

Guadalupe Ortiz  
Public Utilities Consumer Analyst  
Arizona Corporation Commission  
Utilities Division  
CLOSED  
\*End of Comments\*

**Date Completed: 3/24/2009**

**Opinion No. 2009 - 77754**

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